

AVIATION INSURANCE

Premier Products, Services, and Solutions



A Comprehensive View
of Claims Management

Dedicated Expertise

CLAIMS MANAGEMENT

Our dedicated claims specialists include aviation adjusters, attorneys, and pilots who average more than 15 years of aviation claims experience and can effectively manage all facets of aviation-related claims ranging from simple property damage to the most complex aviation accident. Additionally, the claims team's partnership with our aviation underwriting professionals and risk control experts assures a proactive approach to risk avoidance and mitigation.

WE TAKE A PROACTIVE APPROACH





First-rate service whenever you need it:

- Claims reporting and acknowledgment is available 24 / 7 / 365 either online or by telephone.
- Clients are contacted within 24 hours of notifying us of a loss and immediately in the event of an emergency. In addition, clients receive regular updates on the status of the claim.
- Our aviation claims professionals are ready to respond 24 hours a day, 365 days a year with the authority to make critical decisions including loss payments to policyholders and appropriate loss payees.
- The Old Republic Aerospace claims team promptly reviews each reported claim and undertakes a thorough factual investigation. This permits us to make timely decisions concerning coverage, liability, and damages and thereby expeditiously resolve claims.
- Our claims team has access to an extensive network of aviation experts and attorneys to address the needs of each claim and aviation resources including appraisers, engineers, technicians, and investigators that offer valuable professional support.
- Old Republic Aerospace maintains a fully trained and equipped emergency response team ready to deploy at a moment's notice.

OUR MISSION

The mission of the Old Republic Aerospace claims team is to act with the utmost professionalism to protect the interests and integrity of our insureds by promptly and fairly resolving claims. Our goal is to help our insureds get back to doing what they know best - operating their business or aircraft. We provide the most professional, comprehensive service in the industry.



Expert Attention with Your Interests in Mind.

- Our track record of providing prompt and thorough claims and litigation management services as well as prompt and equitable resolutions has earned the Old Republic Aerospace Claims team a respected reputation in the industry.
- Our Best Practices promote on-site investigations by our in-house claims professionals rather than relying on third-party adjusters and outside vendors.
- When a claim occurs or a lawsuit is filed, our insureds may need legal advice. Our insureds have the advantage of our global partnerships with experienced attorneys with aviation expertise.
- Similarly, our insureds benefit from our access to a broad network of aviation resources including appraisers, engineers, technicians and investigators that offer valuable professional support.

Atlanta



MICHAEL E. WARREN, ESQ

Executive Vice President, General Counsel & Director of Claims

mwarren@ORaero.com

Mike oversees the day-to-day operations of ORAE's legal and claims services. Mike launched his career in aviation insurance as a senior claims supervisor and attorney with the United States Aircraft Insurance Group (USAIG), New York. Thereafter, he joined the law firm of Gallagher, Gosseen & Faller, New York, practicing product liability and aviation law. Mike subsequently assumed the role of Vice President of ICALM Group, Chapel Hill, managing aviation-related matters for major insurers in the European market as well as self-insured clients. In 2000, Mike joined Travelers Insurance Company and held a variety of senior technical and managerial claims positions. He was appointed Vice President and Director of Claims for Travelers Aviation before joining ORAE in 2010. Mike has a Bachelor of Arts in Economics from Brooklyn College and a Juris Doctor with honors from St. John's University School of Law. He is admitted to the federal and state bars of New York, holds adjuster licenses in sixteen states and is a certified mediator.



KAYON MARSHALL

Assistant Vice President, Corporate Office Manager

kmarshall@ORaero.com

Kayon is responsible for all corporate and branch office claims administration. Previously, she held positions as the claims administrative manager and claims processing manager. Before joining ORAE, Kayon worked for Technion Communications, Miramar, FL as a payroll coordinator. Kayon studied business management and administration at Broward Community College.



DANIELLE BEARD

Claims Administrator

dbeard@ORaero.com

Danielle joined ORAE in 2022 with more than 15 years of professional administrative experience. As a claims administrator on the corporate claims team, Danielle is responsible for assisting with the daily management of fee billing and claims check processing.



HARRIET GREEN

Senior Claims Administrator

hgreen@ORaero.com

Harriet is responsible for the daily management of ORAE's fee billing system and claims check processing for all corporate and branch claims operations. She also provides administrative support to the senior claims management team. Before joining ORAE, Harriet was an executive administrative assistant at ING's corporate headquarters in New York City and an administrative assistant for JP Morgan on Wall Street.



SHERRIL MCINTYRE

Senior Claims Compliance Specialist
smcintyre@ORaero.com

Sherril manages Medicare Secondary Payer Act compliance, Sarbanes Oxley requirements and other claims compliance matters. She also assists with aircraft salvage administration. She graduated from Rutgers University with a Bachelor of Arts in Economics and earned an MBA with a concentration in Business Economics from Ashford University.

WORKERS' COMPENSATION

Atlanta



REBECCA JESKE

Vice President, Senior Claims Manager, Workers' Compensation
rjeske@ORaero.com

Rebecca joined ORAE in 2023 as the Vice President of Workers' Compensation Claims. She holds a bachelor's degree from the University of Oshkosh, WI. Rebecca has five insurance designations, including her CPCU. She has been in the insurance industry for more than 20 years and holds 16 state licenses. Rebecca was the president of the Milwaukee Insurance Adjuster Association and the vice president of the Greater Milwaukee CPCU Chapter.



AMBER HEMPHILL

Senior Claims Manager, Workers' Compensation
ahemphill@ORaero.com

Amber joined ORAE in 2018 with 15+ years of claims experience in workers' compensation and general liability. Amber currently oversees 36 jurisdictions for ORAE.



MICHELE POWLUS

Claims Manager, Workers' Compensation
mpowlus@ORaero.com

Michele provides managerial oversight for the workers' compensation claims program. She is a multi-lines licensed claims adjuster and has more than 20 years' of experience as a Workers' Compensation claims adjuster. She has handled claims in more than 15 jurisdictions. She earned her BBA from Eckerd College.



ALEXIS RICHTER

Claims Manager, Workers' Compensation
arichter@ORaero.com

Alexis joined ORAE in 2015. She graduated from the University of North Georgia with a Bachelor's degree in Finance. Alexis has recently obtained her CWCP certification.



RATANYA BURLEY

Claims Analyst, Workers' Compensation
rburley@ORaero.com

Ratanya joined ORAE in 2023 as a Workers' Compensation Claims Analyst. Ratanya is responsible for assisting with claims oversight and related administrative tasks.



RUDY ROBBIN

Claims Analyst, Workers' Compensation
rrobbin@ORaero.com

Rudy joined ORAE in 2024, bringing with him more than five years of insurance experience. As a Claims Analyst on the workers' compensation claims team, Rudy provides technical support for the claims management operation.

REGIONAL CLAIMS

Arizona



ERIK JANAS

Senior Technical Specialist
ejanis@ORaero.com

Erik joined ORAE in 2023 as a Senior Technical Specialist. He began his career in aviation insurance in 2007 as an underwriter with AIG Aerospace and transitioned to the claims department in 2009. Prior to joining ORAE, Erik was a Claims Manager at Starr Aviation, where he managed claims for several large-profile accounts, including air ambulance, Part 135 operators, major airports, and commercial drone operators. He is a licensed private pilot.

REGIONAL CLAIMS

California



CONRAD ALBERTO
Senior Technical Specialist
calbertojr@ORaero.com

Conrad joined ORAE in 2021 as a Senior Technical Specialist. He began his career in aviation as an intern with the NTSB. Conrad was hired by US Airways' Flight Safety Department in 2006 and became the Flight Safety Investigator for the department. In this capacity, he was the liaison with the FAA and NTSB and was responsible for the safety reporting oversight of all the regional carriers flying for US Airways. Conrad joined AIG in 2012 as a claims adjuster, handling hull and liability claims. He is a licensed pilot and has flown Cessna, Piper, American Champion, Diamond, and Cirrus aircraft.

REGIONAL CLAIMS

Georgia



CHRIS RUNNELS
Senior Claims Manager
crunnels@ORaero.com

Chris joined ORAE in 2016 and is responsible for managing claims in the Southeastern Region. He began his aviation insurance career in 2011 at AIG Aerospace handling hull and liability claims, including agricultural losses. Chris holds a Bachelor of Science in Aeronautical Science from Embry-Riddle. He is a commercial pilot with multi-engine and instrument ratings.



DAVID HUIE
Claims Manager
dhuie@ORaero.com

David joined ORAE in 1999 and is responsible for adjusting physical damage and liability claims in the Southeast Region. David holds a commercial pilot license with instrument rating and is a certified flight instructor. He has a Bachelor of Science in Aviation Management from Auburn University.



CAMELLIA MABRY

Technical Specialist

cmabry@ORaero.com

Camellia joined ORAE in 2019 with eight years of aviation claims experience. She is a licensed adjuster and is responsible for the management of quota share claims for our Vertical Risk Program.



NATALIE LYNCH

Technical Specialist

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Natalie is a Claims Technical Specialist at ORAE. She has 23 years of experience in the insurance industry and nine years of claims experience. Before joining ORAE, she was a Claims Adjuster at Starr Companies. Natalie has a Bachelor of Science degree in Public Relations from Georgia Southern University. She holds adjuster licenses in 15 states.



GLORIA WINSTON

Claims Administrator

gwinston@ORaero.com

Gloria is responsible for providing administrative support to the Regional Claims team. Prior to joining ORAE in 2020, she worked in Public Health for 11 years.



TANIA BAILEY-ERSKINE

Claims Administrator

tbailey@ORaero.com

Tania joined ORAE in 2022 and provides support to our Vertical Risk program. She graduated from Berkeley College in New York in 2018 with a Bachelor's degree in Business Administration and Management.



JELISSA BATISTA

Claims Administrator
jbatista@ORaero.com

Jelissa joined ORAE in 2023 with a decade of professional administrative experience. Jelissa is responsible for assisting adjusters with day-to-day operations and administrative undertakings.



JANINA ARONSON

Claims Administrator
jaronson@ORaero.com

Janina joined ORAE as a Claims Administrator in 2023 with more than 10 years of professional administrative and customer service experience. She is responsible for assisting with the set-up and management of a broad range of aviation claims.



ABIGAIL GUDNASON

Claims Administrator
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Abbey joined ORAE in 2023 after several years of teaching. Abbey is responsible for assisting the aviation claims team with day-to-day operations.



MONIQUE PUFFER

Claims Administrator
mpuffer@ORaero.com

Monique joined ORAE in 2023 with more than eight years of experience in the customer service industry. Monique is responsible for assisting with our Vertical Risk Program, with a focus on establishing new claims and payment.

REGIONAL CLAIMS

Colorado



GARY CZAJKOWSKI

SVP, Western Regional Claims Manager, Salvage Coordinator

gczajkowski@ORaero.com

Gary manages complex claims, oversees ORAE's salvage program, and supervises the Western Regional Claims team. Gary joined ORAE in 2007 after working as a claims liaison and safety analyst for an aviation insurance brokerage for five years. Prior to that, he was an aviation consultant on technical issues regarding accident investigation and reconstruction. Gary holds a Bachelor of Science degree in Professional Aeronautics with minors in aviation safety and business management from Embry Riddle Aeronautical University. He holds CFII, MEII and AGI pilot certificates, is a licensed airframe and powerplant mechanic, and is a licensed claims adjuster in 18 states.



KRISTINA MCCABE

Senior Technical Specialist

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Kris joined ORAE in 2013 and handles hull and liability claims in the Western Region. She began her insurance career as a customer service representative for State Farm and then spent several years as a senior account Manager and Team Leader for a predominant aviation insurance broker. Kris transitioned from underwriting to claims with Allianz Aviation before joining ORAE. She holds a Bachelor of Science degree in Aviation Management from Metropolitan State University.

REGIONAL CLAIMS

Idaho



JUSTIN WATKINS

Senior Claims Manager

jwatkins@ORaero.com

Justin manages hull and liability claims in the Pacific Northwest Region. Justin began his aviation insurance career as an intern with Old Republic Aerospace in 2009 before joining the claims department in 2010. Justin holds a Master of Science degree in Aviation Safety from Embry-Riddle Aeronautical University and is an instrument rated commercial pilot.

REGIONAL CLAIMS

Illinois



TIM WESTBROOK

Vice President, Vertical Programs & Claims Compliance
twestbrook@ORaero.com

Tim is responsible for managing complex claims, supervising the Vertical Risk Claims team, and overseeing claims compliance operations. Tim has more than 25 years of claims experience and joined ORAE in 2011. He holds a Bachelor's Degree in Aviation Management and an Associate Degree in Aviation Maintenance from Southern Illinois University. Tim is a licensed airframe and powerplant mechanic and a licensed pilot.



LISA ANTONIOLLI

Technical Specialist
lantonioli@ORaero.com

Lisa manages hull and liability claims in the Vertical Risk Program. She joined ORAE in 2011 as an Underwriting Assistant and was an Underwriter for five years before migrating to the claims team. Lisa has a Bachelor of Science in Aviation Flight Management with a minor in Aviation Administration from Lewis University. She holds a commercial pilot license with instrument rating and is a Certified Flight Instructor.

REGIONAL CLAIMS

Louisiana



CHAD RUNDELL

Assistant Vice President, Eastern Regional Claims Manager
crundell@ORaero.com

Chad joined ORAE in 2005 and manages our Eastern Regional Claims team. Before joining ORAE, Chad worked as a claims adjuster for Avemco, US Specialty, Universal Loss Management and LAD Aviation. He holds a commercial pilot's license with single engine, multi-engine and instrument ratings along with an airframe and powerplant mechanic's license. Chad holds adjuster licenses for Texas, Louisiana, Mississippi, Arkansas, Oklahoma and New Mexico.



DANNA OLIVIER

Senior Airport Claims Admin II
dolivier@ORaero.com

Danna is responsible for supporting the Airport Claims Division. Danna began her career as an executive assistant at Southern Marine & Aviation Underwriters in 1978. She joined ORAE's claims team in 1998.

REGIONAL CLAIMS

Maryland



PATRICK DOLAN

Senior Claims Manager

pdolan@ORaero.com

Patrick is responsible for managing hull and liability claims in the Mid-Atlantic and Northeast Regions. Prior to joining ORAE in 2008, Patrick was a claims manager at Avemco Insurance for 25 years. He is an active participant in the aviation community and has served as an aviation arbitrator. Patrick is a licensed adjuster in seven states and a licensed pilot. He attended Towson State University after serving six years in the United States Marine Corps Reserve.

REGIONAL CLAIMS

Missouri



RUSSELL DAY

Senior Claims Manager

rday@ORaero.com

Russ is responsible for managing aircraft hull and liability claims in the Midwest Region. Russ joined ORAE in 2007 and has over 28 years of experience handling aviation claims. Before beginning his career in aviation insurance, he was employed as an airport planner responsible for developing airport master plans including technical drawings of airport terminals, runways and airspace. Russ holds a Bachelor of Science in Aviation Technology and Master of Science in Industrial Technology from the University of Central Missouri. He is a licensed adjuster in multiple states and has earned his Associate in Claims (AIC) designation. Russ is a licensed commercial pilot with multi-engine and instrument ratings.

REGIONAL CLAIMS

Texas



MATTHEW GRAY
Technical Specialist
mgray@ORaero.com

Matthew manages claims in the Midwestern and South Central states. Matt has 10 years of claims adjusting experience. He graduated from the University of Notre Dame and holds Charter Property Casualty Underwriter and Charter Life Underwriter designations.



DEBORAH SLAYTER
Claims Administrator II
dslayter@ORaero.com

Deborah is responsible for supporting the Texas and Colorado Claims offices. Prior to joining ORAE in 2011, Deborah worked in the public relations industry.



Aircraft Salvage

ORAE's superior salvage website provides a vastly enhanced buying experience. Features include multiple aircraft photos, details of the aircraft times and equipment, a description of the aircraft condition as well as maps of the wreckage location. Check out www.aircraftsalvageonline.com

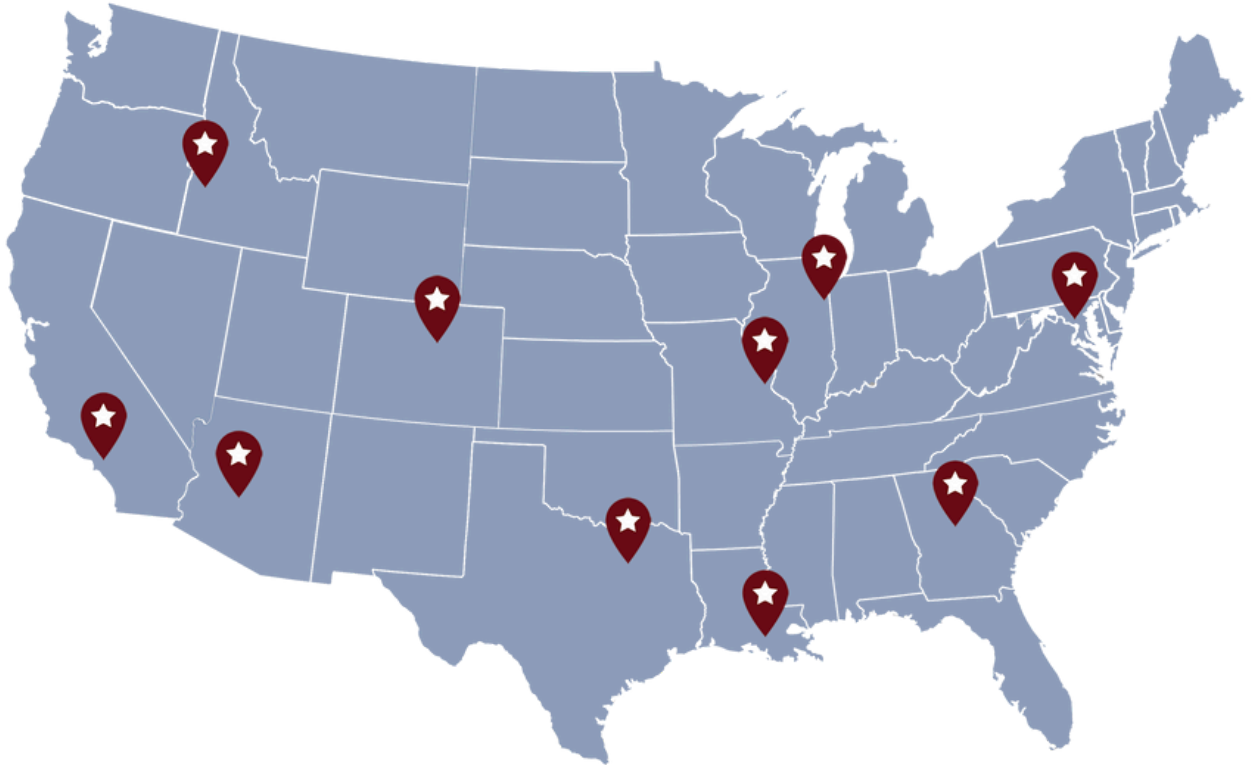
“
I've replaced
my plane and
will NOT
insure with
anyone else,
even at a
higher Cost.
”

- Robert Weaver
Bobruth Services, LLC

LOCATIONS



CLAIMS OFFICES



Arizona

Sun City, AZ 91320
Tel: 678.264.0803
Fax: 877.223.3830

California

Los Angeles, CA 91320
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Colorado

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Tel: 303.989.7902
Fax: 877.223.3830

Georgia

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Fax: 770.919.8646

Idaho

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Illinois

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Louisiana

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Maryland

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Missouri

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Texas

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Reliable Partnerships

Few insurance providers can match ORAE's experience and commitment to the aviation marketplace. It's the reason we have remained a reliable insurance partner for more than 40 years.



BUILDING ON EXPERIENCE

Old Republic Aerospace, Inc. (ORAE) is a leading insurance provider serving the aviation marketplace. With more than 40 years of aviation insurance experience, we have grown our business by focusing on and understanding the unique challenges of our clients and designing precise risk insurance solutions to meet their needs. We take great pride in partnering with our clients, earning their trust, and exceeding their expectations.

Our underwriting approach is not process-driven; rather we take a creative, adaptable approach to accepting and pricing risk.

We specialize in managing a broad risk appetite and designing innovative risk solutions. Day in and day out we demonstrate our ability to provide quality insurance, risk control, and claim services in accordance with our clientele's expectations.

ORAE is an organization that values partnerships and long-term relationships. We have a proven, exemplary reputation for being aviation insurance specialists, for having financial strength and stability, and for our superior service. We are here to support our business partners for the long run.



THE OLD REPUBLIC DIFFERENCE

Aviation Specialists

- Experienced, highly respected management team
- Stable, passionate, and consistent underwriting culture
- Well-recognized brand name in the aviation insurance industry

Financial Strength

- Parent company, Old Republic International Corporation, is one of the nation's 50 largest publicly held insurance organizations
- Significant financial strength and claims-paying ability
- Strong financial management and accounting practices
- Solid reputation throughout the aviation industry
- Insurance contracts are underwritten and issued by Old Republic Insurance Company, rated A+ (Superior) by A.M. Best, A2 Stable by Moody's and A+ Stable by Standard & Poor's

Superior Service

- Committed, in-house aviation claims expertise
- Regional claims offices strategically located in all major time zones providing local service
- Expert, tailored risk control services
- Innovative technology platforms
- Extensive, nationwide agent/broker network